

SWAP YOUR OLD PHONE AND UPGRADE TO 4GEE - TERMS AND CONDITIONS

About the Offer

This offer is available to current T-Mobile and Orange customers only. The offer is available in our retail stores only from 7 May 2013 to 30 June 2013 (inclusive).

The offer allows you to swap your old 3G phone for a new 4G one, and upgrade your plan to a superfast mobile 4GEE plan. To redeem this offer, please note that:

- i. You will have to pay a £99 fee along with any applicable upfront handset cost as part of your new plan on EE;
- ii. You need to be on an existing T-Mobile or Orange plan - whether that's a new plan or an upgrade/renewal from a previous plan and including plans which were taken out from one of our indirect partners such as the Carphone Warehouse;
- iii. You can upgrade to 4GEE at any time during your contract with Orange or T-Mobile except the first 14 days of your current contract (our 14 day returns policy applies) and the last 45 days.
- iv. You will have to enter into a new minimum term on EE;
- v. You can only sign up to a new minimum term on EE which is the same length or longer than your current minimum term on T-Mobile or Orange;
- vi. You can only sign up to a consumer plan on EE with a monthly cost (excluding any out of allowances costs for calls, texts or data) that is the same monthly cost or higher than your current plan on T-Mobile or Orange; and
- vii. It will take up to one business day to transfer your old number to your new EE phone.

Swapping your current handset

You can only swap to 4GEE from consumer plans on T-Mobile or Orange if you have the iPhone 4S, Samsung Galaxy SIII or HTC One X. You can swap to eligible 4G phones which can be found on our website. (Please note, as part of the swap to EE, you will be required to pay £99 fee along with the upfront handset cost of your new phone).

Condition of your current handset

You will need to give us back your old T-Mobile or Orange handset. The handset must be in perfect, working condition and be capable of being switched on. We will not accept handsets that do not turn on or are damaged; that have cracked or scratched screens; or that have cracks to the device casing. Our retail staff will decide whether to accept your phone based on its condition and their decision is final. You should back up all contacts and data from your old phone before giving it to us.

4G Coverage

We have limited 4G coverage in the UK. You can only use mobile internet on our 4G network if you're within a 4G enabled area and in range of a 4G mast. 4G is only available in select cities in the UK. Your 4G phone may not be compatible with other 4G networks outside the UK. If you don't have 4G coverage, your phone will drop back to our 3G network if you're in a 3G covered area. You should check your personal 4G coverage before you move to EE at www.ee.co.uk/coverage.

Returns policy regarding your new EE plan

Your new plan purchase on EE is subject to our returns policy which you can find at www.ee.co.uk/terms. If you return your phone within 14 days of purchase in accordance with our returns policy, we will give you back a phone that is the same model as your old one and in the same condition.

We may remove this offer at our discretion or change or vary these terms and conditions at any time.

SHORT LEGALS

Current T-Mobile and Orange customers only. Offer available in EE retail stores only from 7 May 2013 to 30 June 2013 (inclusive). £99 fee and cost of 4G handset payable upfront. Offer not available in the first 14 days or last 45 days of current contract. You must have an iPhone 4S, Samsung Galaxy SIII or HTC One X to be eligible for this offer. You will have to enter into a new minimum term on EE. Minimum term and monthly cost of new 4GEE plan must be the same or higher than your current plan on T-Mobile or Orange. Current handset must be returned in perfect, working condition and be capable of being switched on. Limited 4G coverage, check before you move to EE at: www.ee.co.uk/coverage. 4G speeds depend on location and number of users. Other terms apply, see >>> for details.

Comment [d1]: Oli, please insert link to URL containing the full terms and conditions for this proposition.